Money Order Refund or Photocopy Request Form

800-621-8030 ext. 7020 consumercare@fidelityexpress.com

CHECK THE APPROPRATE BOX: Refund ☐ Photocopy ☐

INSTRUCTIONS FOR REFUND

Complete this form, enclose it with a copy of the corresponding money order receipt stub, then mail it to Fidelity Express. If you do not have the original money order or purchaser's receipt, call 800-621-8030 ext. 7020. If your money order has cashed, no refund is available.

The following processing fees will be deducted from your refund as applicable:
*If you enclose a **copy of the money order receipt:***

- $20 processing fee per money orders over $100
- $10 on money orders between $50.01 and $100
- $5 on money orders of $50 or less

*If you enclose **the original money order with the receipt, or a copy of your ID:***

- $5 processing fee per money order

INSTRUCTIONS FOR PHOTOCOPY

Complete this form and mail to Fidelity Express with applicable processing fee.

- For copies **less than one year old**, there is a $10 processing fee for each request.
- For copies **more than one year old**, there is a $20 processing fee for each request.

Each request, of either type, requires a separate form. Processing fees are non-refundable and subject to change without notice. Incomplete or illeligible forms could delay your request. Please allow up to 30 days for processing.

Money Order Information

Serial Number _____ Amount $ _____ Date Purchased _____

Payable To _____ Purpose _____

Your Information

Name _____

Address _____

City _____ State _____ Zip _____

Cell Phone _____ Home Phone _____

I authorize Fidelity Express and/or agents of this company to verify my claim and immediately place a stop payment, holding harmless and further indemnifying Fidelity Express and/or its agents against any action, payments, loss, damages, liability, or expense as a result of this claim.

Purchaser Sign Here in Ink **Date**

_____ _____

Once we have identifying information regarding the purchaser of this money order we can only speak to the purchaser.

Submit signed form and required documents or payment to:
Mail: Fidelity Express, PO Box 768, Sulphur Springs, Texas 75483. Fax: 855-262-4808
Email: consumercare@fidelityexpress.com