



Money Order Refund or Photocopy Request Form

800-621-8030 ext. 7020 consumercare@fidelityexpress.com

CHECK THE APPROPRIATE BOX:

Refund

Photocopy

INSTRUCTIONS FOR REFUND

Complete this form, enclose it with a copy of the corresponding money order receipt stub or the original money order, then mail to Fidelity Express. If you do not have the original money order or purchaser's receipt, call 800-621-8030 ext. 7020. If your money order has cashed, no refund is available.

The following processing fees will be deducted from your refund as applicable:

*If you enclose a **copy of the money order receipt and a copy of your photo ID:***

- ▶ \$20 processing fee per money orders over \$100
- ▶ \$10 on money orders between \$50.01 and \$100
- ▶ \$5 on money orders of \$50 or less

*If you enclose **the original money order and receipt:***

- ▶ \$5 processing fee per money order

INSTRUCTIONS FOR PHOTOCOPY

Complete this form and mail to Fidelity Express with applicable processing fee.

- ▶ For copies **less than one year old**, there is a \$10 processing fee for each request.
- ▶ For copies **more than one year old**, there is a \$20 processing fee for each request.

Each request, of either type, requires a separate form. Processing fees are non-refundable and subject to change without notice. Incomplete or illegible forms could delay your request. Please allow up to 30 days for processing.

Money Order Information

Serial Number _____

Amount \$ _____ Date Purchased _____

Payable To _____

Purpose _____

Your Information

Name _____

Address _____

City _____

State _____ Zip _____

Cell Phone _____

Home Phone _____

I authorize Fidelity Express and/or agents of this company to verify my claim and immediately place a stop payment, holding harmless and further indemnifying Fidelity Express and/or its agents against any action, payments, loss, damages, liability, or expense as a result of this claim.

Purchaser Sign Here in Ink

Date

Once we have identifying information regarding the purchaser of this money order we can only speak to the purchaser.

Submit signed form and required documents or payment to:

Mail: Fidelity Express, PO Box 768, Sulphur Springs, Texas 75483. Fax: 855-262-4808

Email: consumercare@fidelityexpress.com